.com

offer²

# InstallationPack CLASSIC for Fujitsu Siemens Computers Hardware

FUJITSU COMPUTERS SIEMENS

## Product description

The InstallationPack CLASSIC provides a comprehensive on-site setup for Fujitsu Siemens Computers hardware and operating software so that both are running, the new system is configured to a default configuration and is connected to the customer's local area network.
The service applies to the delivered hardware and software products specified in the service schedule. The appendices specific to the product lines are part of this product sheet.

## Services

The InstallationPack CLASSIC comprises the following installation steps:

- **Preparation**

  Review the environmental requirements with the customer, schedule installation.

  Unpack delivered equipment.

  Inspection and verification: Check if there are no transportation damages, if delivery is complete and if the correct number of SW licenses are available.

- Installation

  Installation of hardware, physical connections, operating software and remote access software as described in the respective appendix to this product sheet.

  Connection of the new system to customer's existing IT environment as described in the respective appendix to this product sheet.

- **Handover**

  Provision of a simple installation record (Serial No., System Data, Release Levels) and configuration documentation.

  Provide a brief overview of the installed system to the customer.

  System handover and cutomer's acknowledgement that the installation is completed as described in this InstallationPack.

### Service Levels

- **Service cover time**
  Service specialists are available with knowledge specific to the product and the system during the following service time:

| Service cover time | Cover code |
|---|---|
| Monday – Friday excluding public holidays, local FSC Business hours (5 * 9) | ST |

### Options

The following services are available at additional cost:

- Infrastructure cabling
- Installation consultancy on site
- After-hours and weekend installation

## Prerequisites

The equipment must be sited at the installation location. The necessary infrastructure, connection for AC, LAN, Modem, Fibre Channel, SCSI and all cabling within the fabric of the building is to be provided by the customer.

## Recommendations / Information

**These terms are in addition to the existing terms and conditions of Fujitsu Siemens Computers.**

**published by:**
Fujitsu Siemens Computers n.v./s.a.
Chaussee de Charleroi/ Charleroisesteenweg 116,
B-1060 Brussels
Rue de Peupliers 20, L-2328 Luxembourg-Hamm
© Fujitsu Siemens Computers n.v./s.a., 06 • 2003
Printed in Belgium

All rights including rights created by patent grant or registration of a utility model or design, are reserved. Delivery subject to availability; rights or technical modifications reserved. All hardware and software names are trademarks and/or registered trademarks of the respective manufacturers.
The Intel inside logo, Pentium®, Celeron® and XEON® are trademarks of Intel Corporation.

**www.fujitsu-siemens.com/services**

**Maintenance Services**

**Our *Maintenance Services* let you define the availability level for your national, international or global IT infrastructure. Our array of services includes:**

> BCC SUPPORT SERVICE
> ServiceContracts
> ServicePacks
> InstallationPacks
> Installations, Moves, Adds, Changes
> Microsoft Services